education

MPUMALANGA PROVINCE
REPUBLIC OF SOUTH AFRICA

NATIONAL SENIOR CERTIFICATE

GRADE 12

BUSINESS STUDIES P2

SEPTEMBER 2025

MARKS: 150

TIME: 2 HOURS

This question paper consists of 10 pages.

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INSTRUCTIONS AND INFORMATION

Read the following instructions carefully before answering the questions.

1. This question paper consists of THREE sections and covers TWO main topics.

   SECTION A: COMPULSORY
   SECTION B: Consists of THREE questions.
   Answer any TWO of the THREE questions in this section.
   SECTION C: Consists of TWO questions.
   Answer any ONE of the TWO questions in this section.

2. Read the instructions for each question carefully and take particular note of what is required.

   Note that ONLY the answers to the first TWO questions selected in SECTION B and the answer to the FIRST question selected in SECTION C will be marked.

3. Number the answers correctly according to the numbering system used in this question paper. No marks will be awarded for answers that are numbered incorrectly.

4. Except where other instructions are given, answers must be written in full sentences.

5. Use the mark allocation and nature of each question to determine the length and depth of an answer.

6. Use the table below as guide for mark and time allocation when answering each question.

SECTION	QUESTION	MARKS	TIME (minutes)
A: Objective-type questions COMPULSORY	**1**	**30**	**20**
B. THREE direct/indirect-type questions CHOICE: (Answer any TWO)	**2**	**40**	**70**
	3	**40**	
	4	**40**	
C. TWO essay-type questions CHOICE (Answer any ONE.)	**5**	**40**	**30**
	6	**40**	
TOTAL		**150**	**120**

7. Begin the answer to EACH question on a NEW page, for example QUESTION 1 – new page, QUESTION 2 – new page, et cetera.

8. You may use a non-programmable calculator.

9. Write neatly and legibly.

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SECTION A (COMPULSORY)

QUESTION 1

1.1 Various options are provided as possible answers to the following questions. Choose the answer and write only the letter (A–D) next to the question number (1.1.1–1.1.5) in the ANSWER BOOK, for example 1.1.6 E.

1.1.1 Directors in the ... have unlimited liability, and they are jointly liable for the debts of the business even if they are long out of office.

A private company
B public company
C personal liability company
D State owned company

1.1.2 Sindiswa Investments invested R50 000 at 12% interest per year compounded annually. They will receive an amount of ... as interest at the end of 2 years.

A R 12 000.00
B R 12 720.00
C R 62 000.00
D R 62 720.00

1.1.3 The function of JSE is to ...

A give investors the opportunity to obtain a part ownership of a company.
B keeps investors informed by publishing share prices daily.
C save money to yield better returns.
D enhance job creation and increases economic growth/development.

1.1.4 Albert allows Fabian to speak in an angry manner without attacking him. This is an example of dealing with a (n) ... personality.

A aggressive
B quiet
C expert
D complaining

1.1.5 Business operations should not have a negative impact on employees, customers and communities, this represent ... in the triple bottom line.

A plannet
B profit
C price
D people

(5 x 2) (10)

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1.2 Complete the following statements by using the word(s) in the list below. Write only the word(s) next to the question number (1.2.1–1.2.5) in the ANSWER BOOK.

social responsibility; accountability; stokvel; creative thinking; autocratic problem solving steps; democratic; responsibility; social investment; unit trust

1.2.1 Complex decisions can be made with inputs from specialists when using ... leadership style.

1.2.2 A ... is usually managed by a trustworthy chairman/treasurer, who will be responsible for keeping records and managing the bank account.

1.2.3 An ethical viewpoint that says every organisation has an obligation to benefit society as a whole, is known as ...

1.2.4 Universal Holdings project manager applied ... by being innovative and bringing new ideas for the construction project.

1.2.5 Appointing internal and external auditors in a company to audit the financial statements, it is referred to as ... as a King Code principle.

(5 x 2) (10)

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1.3 Choose a description from COLUMN B that matches a term in COLUMN A. Write only the letter (A-J) next to the question number (1.3.1 to 1.3.5) in the ANSWER BOOK. E.g. 1.3.6 K.

COLUMN A		COLUMN B	
1.3.1	Premium	A	when a business use legal strategies to minimize the amount of tax an individual or business owes to the government
1.3.2	Diagram	B	business problems are solved by listing all the driving and restraining forces that will support and resist change
1.3.3	Team dynamic theories	C	the payment made by the insured which is a portion of the insurance claim towards the cost of replacing goods concerned
1.3.4	Force-Field Analysis	D	is an example of non-verbal presentation methods
1.3.5	Tax evasion	E	allocates tasks to team members with similar personality traits
		F	business problems are solved by brainstorming ideas
		G	when a business does not declare all their income to SARS with the aim of paying less tax
		H	is an example of verbal presentation methods
		I	allocate tasks according to the role of team members
		J	the payment made by insured to be covered in the event of losses

(5 x 2) (10)

TOTAL SECTION A [30]

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SECTION B

Answer ANY TWO questions in this section.

NOTE: Clearly indicate the QUESTION NUMBER of each question that you choose. The answer to EACH question must start on a NEW page, for example QUESTION 2 on a new page, QUESTION 3 on a NEW page.

QUESTION 2: BUSINESS VENTURES

2.1 State FOUR factors that should be considered when making investment decisions. (4)

2.2 Differentiate between simple interest and compound interest. (4)

2.3 Read the scenario below and answer the questions that follow:

ERA INTERNET SOLUTIONS (EIS)
EIS specialises in providing fibre internet connections in and around Graskop area. Mr Martin who is one of the shareholders at EIS, receive dividends after all other shareholders were paid. His investment is paying off as the company keeps on growing.

Identify the type of shares applicable to Mr Martin at EIS. Motivate your answer by quoting from the scenario above. (3)

Use the table below as a GUIDE to answer QUESTION 2.3.

TYPE OF SHARES	MOTIVATION
1.	

2.4 Explain the impact of fixed deposit as a form of investment. (6)

2.5 Discuss the importance of insurance for businesses. (6)

2.6 Outline aspects that must be considered when designing a multimedia presentation. (4)

2.7 Read the scenario below and answer the questions that follow:

TRINITY HOLDINGS (TH)
Prince, the financial officer at TH ensures that the information to be presented to stakeholders is relevant and accurate. He used large pad of paper, bound and turning over at the top to reveal the next page.

2.7.1 Identify the visual aid that Prince used in her presentation. Motivate your answer by quoting from the scenario above. (3)

2.7.2 Explain the positive impact of the visual aid identified in QUESTION 2.7.1. (4)

2.8 Recommend areas of improvement the financial officer should consider in the next presentation. (6)

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QUESTION 3: BUSINESS ROLES

3.1 Give THREE practical examples of unprofessional behavior. (3)

3.2 Outline the difference between ethical and professional behaviour. (4)

3.3 Read the scenario below and answer the questions that follows.

BARTO PRINTERS (BP)

BP specialises in selling printing materials around Volkrust. BP has more woman than men in their service. The building doesn't have facilities for wheelchairs. The employees have the responsibility to preserve a clean environment.

3.3.1 Identify TWO diversity issues for BP. Motivate your answer by quoting from the scenario above. (6)

Use the table below to answer QUESTION 3.3.1.

DIVERSITY ISSUES	MOTIVATIONS
1.	
2.	

3.3.2 Recommend ways in which businesses could deal with any of the above-stated diversity issue in the workplace. (4)

3.4 Explain ways in which businesses can contribute time and effort in improving the well-being of communities. (4)

3.5 Differentiate between problem-solving and decision making. (4)

3.6 Read the scenario below and answer the question that follow.

SMOOTH CHOKO PAINTS (SCP)

SCP wants to introduce a new paint range as sales declined on old products. Each employee in their small groups had the opportunity to give ideas silently with a short explanation. The best solution was chosen and implemented as such.

3.6.1 Identify the problem-solving technique used by SCP. Motivate your answer by quoting from the scenario above. (3)

3.6.2 Evaluate the impact of the problem solving technique in Question 3.6.1. (4)

3.7 Discuss communication as a criteria for successful team performance. (4)

3.8 Advise businesses on how they should handle conflict in the workplace. (4)

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QUESTION 4: MISCELLANEOUS TOPICS

BUSINESS VENTURES

4.1 Name THREE examples of short term insurance. (3)

4.2 Read the scenario below and answer the question that follows.

KIM HOLDINGS (KH)
KH took out an insurance contract with Smooth Insurer. They were very honest when entering into the contract by disclosing all the relevant facts. The business must pay a premium for specified damages covered.

4.2.1 Identify the principle of insurance applicable to KH. Motivate your answer by quoting from the scenario above.

Use the table below as a GUIDE to answer QUESTION 4.2.1.

PRINCIPLE OF INSURANCE	MOTIVATION

(3)

4.2.2 Explain the other TWO principles of insurance. (6)

4.3 Evaluate the impact of the public company as a forms of ownership. (4)

4.4 Discuss how the legislation could contribute to the success and/or failure of partnerships as a form of ownership. (4)

BUSINESS ROLES

4.5 Name THREE CSI focus areas. (3)

4.6 Read the scenario below and answer the question that follows.

YUM YUM ICE CREAM (YYIC)
YYIC is a popular ice cream business operating in and around Malelane. Some employees stay absent from work on a regular basis due to illnesses caused by not taking ARV treatment as prescribed. Caring for the needs of employees is one of YYIC's priority.

4.6.1 Identify the socio-economic issue affecting YYIC. Motivate your answer by quoting from the scenario above.

Use the table below to answer QUESTION 4.6.1.

SOCIO-ECONOMIC ISSUES	MOTIVATION

(3)

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4.6.2 Suggest ways in which businesses can deal with the above-stated socio-economic issue. (4)

4.7 Explain the characteristics of successful team performance. (6)

4.8 Advise businesses on the benefits of creative thinking in the workplace. (4)
[40]

TOTAL SECTION B: 80

SECTION C

Answer any ONE question in the section.

NOTE: Clearly indicate the QUESTION NUMBER of the chosen question. The answer to the question must start on a NEW page, e.g. QUESTION 5 on a NEW page or QUESTION 6 on a NEW page.

QUESTION 5: BUSINESS VENTURE (MANAGEMENT AND LEADERSHIP)

The success of the business depends on whether the top, middle or lower level executives know the difference between management and leadership. There is a need to understand different theories of management and leadership. Personal attitude plays a huge role in successful leadership. There are also situations in which charismatic leadership style can be applied in order to guarantee success of the business.

Write an essay on management and leadership in which you include the following aspects:

- Outline the difference between management and leadership.
- Explain the following theories of management and leadership:
  - Leaders and followers.
  - Transformational leadership
- Discuss the role of personal attitude in successful leadership.
- Recommend situations in which charismatic leadership style can be applied in the workplace.

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QUESTION 6: BUSINESS ROLES (HUMAN RIGHTS AND INCLUSIVITY)

Businesses must exercise the state of being different by being inclusive in all their operations, taking note of the economic rights of employees amongst others. There are many benefits in being diverse and being inclusive. Employers must take good care of employees and promote human health and safety to ensure productivity. It is also the responsibility of each business to promote social rights and cultural rights.

Write an essay on human rights and inclusivity in which you address the following aspects:

- Outline the economic rights of employees in the workplace.
- Discuss the benefits of diversity in the workplace.
- Explain the responsibilities of employers in promoting human health and safety in the workplace.
- Recommend ways in which businesses could promote social rights and cultural rights in the workplace

[40]

TOTAL SECTION C: 40
GRAND TOTAL: 150

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